

Willmotts Transport Ltd

Privacy Policy

Willmotts Transport Ltd is part of Stotts Group Ltd who is committed to protecting and respecting your personal information and privacy. This policy sets out the basis on which any personal data that we collect from you, or that is provided to us by you, by using our website / social media / interaction with the emails and correspondence that we send you, will be processed by us.

Collecting Personal Information

We may collect, store and use the following kinds of personal information:

- personal name and address
- business name and address
- email address
- phone number
- information about your computer and about your visits to our website (including IP address, browser type and version, operating system, pages visited, length of visit)
- information about your interaction with emails (including whether the email has been received and opened, and your interaction with the content of the email)
- any other personal information that you choose to send to us
- information contained in or relating to any communication that you send to use or send via our website or emails

Using Personal Information

We may use personal information held about in the following ways, the following list is not exhaustive:

- supply you with services purchased through our Company
- send invoices, statements and payment reminders to you, and collect payments from you
- administer our website and business
- allow us to compile a credit check
- enable your use of our website
- send you non-marketing commercial communications
- send you marketing communications relating to our business which we think may be of interest to you, by post or, where you have specifically agreed by email. As detailed in your rights, you have the right to inform us at any time that you do not wish to receive such communications.

We will not, without your consent, supply your personal information to any third party for the purpose of marketing.

Disclosure of Personal Information

We may share your personal information with any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries. We may also share your personal information to any of our employees, officers, insurances, professional advisors, agents, suppliers or subcontractors as reasonably necessary for the purposes set out in this policy.

We may also disclose your personal information;

- to the extent that we are required to do so by law
- if we believe that the documents may be relevant to any ongoing or prospective legal proceedings
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk)

With exception of the above we will not provide your personal information to third parties.

Retaining Personal Information

Personal information that we process for any purpose will not be kept longer than is necessary for that purpose. After this time we will usually delete all personal data falling within categories at a specific time.

We will retain documents (including electronic documents) containing personal data;

- to the extent that we are required to do so by law
- if we believe that the documents may be relevant to any ongoing or prospective legal proceedings
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk)

Securing Personal Information

We will store all personal information you provide us with on our secure servers. All computers are password protected. Any information held on paper is stored within locked cabinets and within locked rooms outside of business working hours. All card details that are supplied are destroyed immediately after use and no details of these are held either electronically or on paper.

Your Rights and Access

You have the right to ask us not to process your personal data for marketing purposes and you can exercise this right at any time by contacting us at sales@willmottstransport.com.

You have the right to request a copy of the personal information we hold about you, provision of such information may be subject to a fee and following appropriate evidence of your identity. We may withhold personal information that you request to the extent permitted by law.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Third Party Websites

This privacy policy only applies to this website and so we advise that you view the privacy policies of any third party websites if our website links to any third party websites..

Privacy Policy Amendments

From time to time we may update this policy which will continue to be included on our website and, where appropriate, notified to you by email. We therefore suggest that you check this page occasionally to ensure that you agree with any changes to this policy. This privacy policy was last updated on 28th June 2018.

Contact

If you have any questions or comments regarding this privacy policy these should be emailed to sales@willmottstransport.com.